



Welcome Red Oak Hills Residents!!

Thank you for joining KC Disposal for all your disposal needs. Below you will find a few important tips to help to ensure that we provide each one of our customers with the best waste disposal services you have ever experienced!

Your weekly service will occur every **WEDNESDAY** unless a holiday falls on Monday, Tuesday, or Wednesday of that week. In such cases, service will shift to Thursday.

Please follow these simple steps to ensure your bins are serviced in a timely manner. Thank you for becoming a part of our growing company where we appreciate and value your business.

Proper Bin Placement- We ask that you place your bins on your driveway and not the grass. The bins need to be at least 4' apart from one another, at least 4' - 6' from any mailboxes, and at least 12' from any parked vehicles that may be in front of your residence. If you choose to place your bins on your grass and there is damage, we are not liable for any damage done by our truck.

Our trucks are equipped with an automated arm, so it is very important that our drivers have enough clearance so that they can service your bins. If there is anything blocking your bins, they will not be able to service them. If you would like more information on how to place your bins in a more efficient way for both you and our drivers, please visit **www.kansascitydisposal.com**.

IMPORTANT*

We ask that you have your bins out by **6:00 a.m.** on your pick-up day to ensure our drivers can service your bins. Our trucks are equipped with 360 cameras so if there is an issue we should be able to figure out what's going on.

****If you miss getting your trash, recycling or yard waste out and need us to come back to pick it up, there is a \$25 return fee that will need to be paid prior to us sending a truck back.**

Weekly Trash Service

Each resident will receive one 65 g trash container. You are confined to this bin, and all trash needs to be bagged. If the bin is overflowing and the lid is not able to close your trash will not be picked up. If you were to fix the overflowing bin, there will be a \$25 return fee for us to come back. Anything that does not fit inside this container will require an overage sticker. Overage stickers may be purchased through KC Disposal via phone or in person. If purchased via phone, we send you your stickers right away. Each sheet contains 5 stickers and each sheet costs \$15.00. As soon as you receive your stickers you may use them for your extra bags. **Items we do not take in our trash bin are paint cans, tires, and yard waste.**

***Please note we cannot pick up any bagged trash outside your bin without an overage sticker attached.**

If you'd like to upgrade to a larger 95-gallon container, you can arrange this directly with our office. The cost is \$5 per month, paid directly to KC Disposal. To set up your account and request the upgrade, call 816-388-9739, press 9 at the prompt, and let them know you're a member of the Red Oak Hills Homes Association.

Interested in a small 35-gallon container? While the 35-gallon container is not our standard size, a limited number are available. We will do our best to accommodate your request. To request this smaller container, please email:

vice-president.redoakhills@gmail.com

Weekly Recycling Service

Each resident will receive one 65 g recycling container. Our recycling is unlimited but please do not overload your recycling bin, as the lid does need to be closed. All boxes inside and outside your bin will need to be broken flat. The additional boxes outside the bin should be broken down and bundled (no larger than 3' x 4' sections). If you have any loose recycling that will not fit inside of the recycling bin, use either a small container or box to be placed next to the bin.

Items not allowed into this bin are as follows: * NO GLASS * STYROFOAM * PLASTIC GROCERY BAGS * SHREDDED PAPER

Weekly Yard Waste Service – Service is provided year-round.

Up to ten brown paper bags or five customer provided 35 g containers or each week.

If you could leave one of our KC Disposal Containers out until your yard waste has been picked up, it will really help our guys that ride on the back of the truck. *Bags and bundles cannot weigh over 35 lbs., bundles should have tree trimmings that are no longer than 4' in length 2' in circumference and 2' in diameter.

Bulky Items

Services include collection of five (5) free bulk items once a year during the annual **Tidy Town** event held during the month of June (no white goods). Any other bulk items in the year will be an additional cost to the residents, not the HOA.

BIN DROP: FRIDAY, December 26th, 2025	START DATE: WEDNESDAY, December 31st, 2025
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Holidays KC Disposal observes:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day

- Only the holidays that fall on Monday - Friday will affect your pick-up. Those on weekends have no effect.
- If your pick-up day falls ON or AFTER the holiday, it will be pushed to the following day.
- If your pick-up day falls BEFORE the holiday, it will not be affected.

Example: Thanksgiving week: Monday - Wednesday no change in service, Thursday service will be done Friday, and Friday services will be on Saturday.

Recycling Guidelines

KC Disposal will provide you with a recycling bin to use while you have our service (it will have a green lid). The recycling bin is required for our services. ***Please make sure the recycling lid closes.*** Recycling that doesn't fit inside the bin may be placed in either a small container or box next to the bin. Extra boxes need to be flattened and bundled together. The cardboard can be cut into 3' x 4' sections and tied with string or twine and set on the ground next to the bin for pick up.

Prior to recycling, please remove food and rinse containers.

Items you can recycle curbside:

- Office paper, junk mail, newspapers (without plastic rain bag), phone books, catalogs and magazines
- Manila folders
- Advertising inserts
- Brochures
- Corrugated cardboard
- Carrier stock (i.e. cardboard soft drink and beer cartons)
- Chipboard (i.e. cereal and shoe boxes)/
- Paper/hardback books
- Plastic bottles with a neck #1 and #2 (look for the number inside the chasing arrow symbol), such as water and soda bottles, milk jugs and detergent bottles. Lids may now be recycled, too.
- Plastic containers #3 through 7 (look for the number inside the chasing arrow symbol), such as yogurt and margarine/butter tub containers
- Cardboard egg cartons
- Pizza boxes (No food)
- Drink cartons
- Clean aluminum foil and foil pans
- Brown paper bags from store
- Aluminum cans and other metal cans
- Clamshells (deli or salad bar containers)
- Aseptic containers (milk, juice and vegetable cartons)

Items you cannot recycle curbside:

- Glass
- Plastic grocery bags
- Styrofoam, including Styrofoam egg cartons
- Motor oil bottles and other automotive product bottles
- Containers for household hazardous material
- Paper towels, tissues or napkins, shredded paper, plates or cups
- Gift wrap
- Photographs, blueprints and hanging file folders
- Bags that contained pet food, fertilizer, charcoal or kitty litter
- Metal pots

A large pile of electronic waste (e-waste) including a sofa, a television, a laptop, a printer, a scanner, a monitor, and various cables, all stacked together. The word 'ff' is visible in the bottom left corner.



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