Hi Neighbors,

As many of you know, our current contract with Waste Management (WM) ends this December. In preparation, the Homes Association invited bids from several area waste and recycling providers for a new five-year agreement. While all proposals came in substantially higher than our current rate, the most responsive and cost-effective option was submitted by **KC Disposal**—a locally based company.

We're pleased to share that **KC Disposal** has been awarded the contract to manage our trash, recycling, and yard waste collection services beginning at the end of this year. The most noticeable change for residents will be the expanded service: Trash will continue to be collected weekly, **Recycling will now also be picked up weekly**, Yard Waste will be collected weekly year-round, and an **Annual Tidy Town** day will be held in June to handle bulk item disposal—similar to the event many residents will remember from years past.

More details will be shared soon, but here are a few key highlights to help you prepare:

#### Transition Timeline

- Waste Management (WM) will make its final pickup and collect bins marked WM or Deffenbaugh as follows:
  - The final recycle pickup will be <u>THURSDAY</u>, <u>December 18</u>. Please leave your WM recycle cart empty following this pickup.
  - The final trash pickup will be <u>FRIDAY</u>, <u>December 26</u> due to the one-day delay for Christmas Day. <u>Please leave your WM trash cart empty following this pickup</u>.
  - All WM carts are scheduled to be removed on <u>SATURDAY</u>, <u>December 27</u>.
     The removals will begin early on Saturday morning so if you can place your two carts at the street **Friday** that will eliminate any "leftovers" due to late placeouts.
  - Since this transition is occurring around the holidays and some may be traveling, if you will not be home to place out both carts for final pickup please ask a neighbor to assist. This will help to make the transition seamless with no carry-over.
- FRIDAY, December 26: KC Disposal will deliver new trash and recycling bins to each household.
- WEDNESDAY, December 31: KC Disposal begins weekly service.
- Please note: When KC Disposal begins providing service, <u>Wednesday</u> will be our new collection day for trash, recycling, and yard waste. (except if a holiday falls on Monday, Tuesday, or Wednesday service shifts to Thursday)

### Trash Service

• You'll receive one 65-gallon trash bin, which is the same size that most residents currently use.

- If you'd like to upgrade to a larger 95-gallon container, you can arrange this directly with KC Disposal. The cost is \$5 per month, paid directly to KC Disposal. To set up your account and request the upgrade, call 816-388-9739, press 9 at the prompt, and let them know you're a member of the Red Oak Hills Homes Association.
- All trash must be bagged and fit inside with the lid closed.
- Overflow requires overage stickers (\$15 for 5 stickers that can be purchased directly from KC Disposal).
- No paint cans, tires, or yard waste in trash bins.
- Missed pickups due to your bin overflowing will incur a \$25 return fee, which you would pay directly to KC Disposal.

### Recycling Service

- One 65-gallon bin provided (green lid).
- Unlimited recycling, but the lid must close on the bin; additional materials can be placed alongside the bin in your own box or container.
- Break down and bundle cardboard (max 3' x 4').
- No glass, Styrofoam, plastic grocery bags, or shredded paper.

#### Yard Waste

- Weekly collection includes up to five 35-gallon containers or ten paper bags. Service runs year-round—no need to call to schedule winter pickups.
- Bundles: ≤35 lbs, ≤4' long, ≤2' diameter.
- No yard waste bins will be distributed by KC Disposal.

# Bulky Items

- 5 free items per year during June's Tidy Town event.
- Additional pickups available for a fee.

#### Bin Placement

- Place bins on the driveway (not grass).
- Keep 4' between bins, 4–6' from mailboxes, 12' from parked cars.
- Bins must be out by **6:00 a.m.** on pickup day.

# Holidays

- If a holiday falls before or on the normal day of collection, service shifts one day later.
- No change if holiday falls on a weekend.

Feel free to print the following page to have as a reminder of the critical dates for the trash transition period

# ♠ Red Oak Hills Homes Association Waste and Recycling Service Transition Calendar December 2025

m Date	Event
Nursday, Dec 18	Final 👶 Recycling Pickup by Waste Management (WM)
	→ Leave WM recycle cart <b>empty</b> after pickup
Friday, Dec 26	Final Trash Pickup by WM (delayed one day for Christmas)
	→ Leave WM trash cart <b>empty</b> after pickup
🚚 Friday, Dec 26	KC Disposal delivers new trash & recycling bins to each household
✓ Saturday, Dec 27	WM cart removal begins early morning
	→ Place both WM carts at the <b>street Friday night</b>
	→ If traveling, ask a neighbor to assist with cart placement
☑ Wednesday, Dec 31	KC Disposal begins weekly service